

## TELEPHONE LIMITS FOR HAEMATOLOGY AND HAEMOSTASIS

Refer also to BS-POL-05 Communication of Results by Telephone, Fax and Email

- Results that were previously abnormal do not have to be phoned if they are part of the same patient episode, unless there is a significant deterioration in results.
- Results which do not exactly comply with guide below but are a cause for concern should always be referred to the Haematology SpR on-call for further advice.
- All phoned results should be logged in APEX for audit purposes

Abnormal results that require urgent reporting by telephone (to requestor or NHS 111)	Ring Haem SpR out of hours?
<b>Hb</b> < 50 g/L Micro or macro anaemia	NO
<b>Hb</b> < 70 g/L Normocytic, normochromic	NO
<b>Hb</b> > 190 g/L or Hct > 0.55L/L only if compounding medical problems	NO
<b>Neutrophils</b> < 0.5 x 10 <sup>9</sup> /L (unless known Haem/Onc patient)	YES
<b>Neutrophils</b> > 50 x 10 <sup>9</sup> /L	NO
<b>Lymphocytes</b> > 50 x 10 <sup>9</sup> /L Do not ring results – place in hotbox for next morning	NO
<b>Platelets</b> <30 x 10 <sup>9</sup> /L (unless known Haem/ Onc patient)	YES
<b>Platelets</b> >1000 x 10 <sup>9</sup> /L Do not ring results – place in hot box for next morning	NO
<b>Acute leukaemia or CML</b> suspected	YES
<b>Microangiopathic anaemia (MAHA)</b> suspected (thrombocytopenia with red cell fragments)	YES
<b>Malarial parasites</b> Positive	NO – but alert Infectious Diseases SpR or Consultant if none available
<b>Sickle test</b> Positive Pre-op	NO – but advise clinician the SpR available for advice
<b>HIT screen</b> Positive	YES (internal requests only, external request to the requestor)
<b>Unexpected grossly abnormal coagulation results</b> and patient not on any anticoagulants	YES
<b>Acute DIC</b> suspected	YES
<b>INR</b>	See following page

**INR phoning policy:**

	Ring Haem SpR out of hours?	
INR > 6.5	YES and phone requestor	SpR <b>does not</b> need to be contacted if sample is from the following locations: <ul style="list-style-type: none"><li>• RVED</li><li>• RVAS</li><li>• RVACU</li><li>• RVOPACU</li><li>• RV18ITU</li><li>• RV38C</li><li>• GNCH12</li><li>• FH37ICCU</li><li>• FH21CITU</li></ul>
INR >5.0 but <6.5	NO but phone requestor	

In addition, all INR results > 5.0 should also be emailed to the Thrombosis Specialist Nurses:

[nuth.thrombosisnursingteam@nhs.net](mailto:nuth.thrombosisnursingteam@nhs.net)

The **INRRES** coded comment should also be added to APEX: "INR result emailed to Thrombosis Specialist Nurses".