



TELEPHONE LIMITS FOR HAEMATOLOGY AND HAEMOSTASIS

Refer also to BS-POL-05 Communication of Results by Telephone, Fax and Email

- Results that were previously abnormal do not have to be phoned if they are part of the same patient episode, unless there is a significant deterioration in results.
- Results which do not exactly comply with guide below but are a cause for concern should always be referred to the Haematology SpR on-call for further advice.
- All phoned results should be logged in APEX for audit purposes

Abnormal results that require urgent reporting by telephone (to requestor or NHS 111)	Ring Haem SpR out of hours?
Hb < 50 g/L Micro or macro anaemia	NO
Hb < 70 g/L Normocytic, normochromic	NO
Hb > 190 g/L or Hct > 0.55L/L only if compounding medical problems	NO
Neutrophils < 0.5 x 10⁹/L (unless known Haem/Onc patient)	YES
Neutrophils > 50 x 10⁹/L	NO
Lymphocytes > 50 x 10⁹/L Do not ring results – place in hotbox for next morning	NO
Platelets <30 x 10⁹/L (unless known Haem/ Onc patient)	YES
Platelets >1000 x 10⁹/L Do not ring results – place in hot box for next morning	NO
Acute leukaemia or CML suspected	YES
Microangiopathic anaemia (MAHA) suspected (thrombocytopenia with red cell fragments)	YES
Malarial parasites Positive	NO – but alert Infectious Diseases SpR or Consultant if none available
Sickle test Positive Pre-op	NO – but advise clinician the SpR available for advice
HIT screen Positive	YES (internal requests only, external request to the requestor)
Unexpected grossly abnormal coagulation results and patient not on any anticoagulants	YES
Acute DIC suspected	YES
INR	See following page



INR phoning policy:

	Ring Haem SpR out of hours?	
INR > 6.5	YES and phone requestor	SpR does not need to be contacted if sample is from the following locations: <ul style="list-style-type: none">• RVED• RVAS• RVACU• RVOPACU• RV18ITU• RV38C• GNCH12• FH37ICCU• FH21CITU
INR >5.0 but <6.5	NO but phone requestor	

In addition, all INR results > 5.0 should also be emailed to the Thrombosis Specialist Nurses:

[**nuth.thrombosisnursingteam@nhs.net**](mailto:nuth.thrombosisnursingteam@nhs.net)

The **INRRES** coded comment should also be added to APEX: “INR result emailed to Thrombosis Specialist Nurses”.